



## *PROFILE*

**Louis Hendriks**  
Executive Partner – Europe  
SGT India Pvt. Ltd.

Louis Hendriks is the Executive Partner for the European region for SGT India Pvt. Ltd., a leading **Knowledge Process Innovation & Management (KPIM)** Service provider to Small and Medium Enterprises (SMEs). Louis is focusing on valued partnerships that are capable of providing Global Excellence to customers across Europe. Louis is a strong believer of putting the clients customers at the heart of business operations. Louis Hendriks is an advocate of the "value discipline" and "the adaptive supply chain & enterprise concept". Today's value webs, or supply chains, need to provide visibility on the carbon footprint, as well as corporate social responsibility. This visibility drives continuous improvement.

Combining the power of on-shore partners in Europe and SGT off-shore capabilities creates a competitive supply chain for Global professional Services, be it for start-ups, small & medium enterprises or large multinationals that recognize the value of operational excellence. Through his 17 years of experience in global business process and technology services, Louis brings to SGT a deep understanding of partnering in global networks, delivering competitive value to clients.

Prior to joining SGT in 2007, Louis was managing the BPO Procurement services for Capgemini. For Capgemini Louis enabled the Global Capabilities as one delivery organization. Louis Hendriks has sold and delivered business process and supply chain services across Europe. Capgemini's Supply Chain consultancy services and BPO services have been injected with a global reach due to Louis' drive and involvement. Today Louis is unleashing the Global Excellence to small and medium enterprises; the next step in the globalisation process

Mr. Louis Hendriks holds a Bachelors degree in Agricultural Business from HAS Den Bosch and a Masters Degree in International Management from the European University. He is passionate about architecture, design, global economics, investment, and travelling.